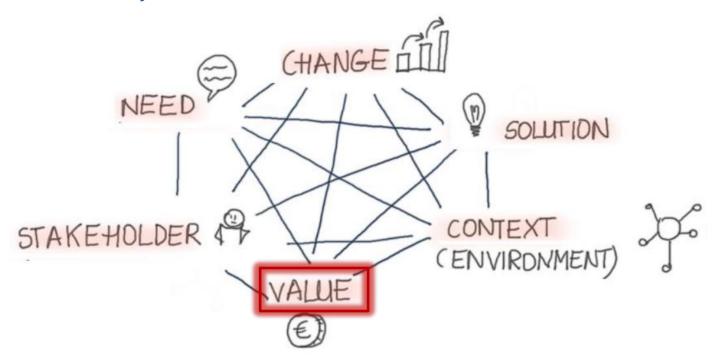
Business Analysis - Value



Value is the worth, importance, or usefulness of something to a stakeholder within a context. It is the ultimate benefit realized by stakeholders from a solution.

The Value Delivered by the Minsktrans Solution:

Value for Passengers / Citizens:

- **Tangible Value:** Reduced stress and wasted time through predictable wait times and reliable journeys.
- Quantifiable Value: Saved time can be converted into economic or personal value. A more pleasant commute improves quality of life.

Value for Minsktrans Management:

- **Operational Value:** Improved efficiency (better fleet utilization, reduced fuel costs), datadriven insights for strategic planning, and meeting key performance targets.
- Reputational Value: Enhanced public image as a modern and reliable service provider.

Value for Minsktrans Drivers & Staff:

• Quality of Life Value: Reduced stress from managing unrealistic schedules and dealing with frustrated passengers. Clearer, data-backed guidance from dispatchers.

Value for the City Administration / Government:

• **Strategic Value:** Achievement of urban mobility, environmental (reduced emissions), and economic productivity goals. A more attractive city for residents and businesses.

• Political Value: Positive public perception and demonstration of effective governance.

Value for the Traffic Management Centre:

• Collaborative Value: Better city-wide traffic flow through coordinated efforts and shared data, enabling more effective implementation of bus priority measures.

Ultimately, the collective value realized is a **more sustainable, efficient, and user-centric urban transport system** that forms the backbone of Minsk's mobility and supports its long-term development.